





The Caledonia Housing Association Group - Annual Assurance Statement 2019

As the responsible governing bodies within the Caledonia Group, we confirm that, with the assistance of our Tenant Scrutiny Panel, we have objectively reviewed and assessed a comprehensive range of evidence sources to support our Annual Assurance Statement. This evidence includes policies, procedures, reports and performance information that are monitored by the Group's governing bodies throughout the year; relevant documents, business information and advice that forms the Group's business management and governance arrangements; good practice advice; and external legal advice.

Our assessment is that the Group and each of the individual Associations (Caledonia, Cordale and Bellsmyre) within the Group are compliant with:

- All relevant regulatory requirements as set out in Section Three of the Regulatory Framework
- The Regulatory Standards of Governance and Financial Management
- The relevant standards and outcomes of the Scottish Social Housing Charter
- Our statutory obligations in respect of tenant and resident safety, housing and homelessness and equalities and human rights

The evidence we reviewed and the approach we adopted to review and analyse our data, has provided us with assurance that there are no significant areas of material non-compliance with the Regulatory Framework. We have identified a number of improvement actions from our self-assessment review that will further strengthen our governance arrangements. These actions form an Improvement Action Plan that will be progressed over the coming year and monitored by the Group's governing bodies at agreed intervals.

We would however highlight that at Bellsmyre Housing Association, four Scottish Social Housing Charter outcomes (Value for Money, Tenancy Sustainment, Estate Management and Housing Quality) were assessed as being partially achieved. As part of our regular dialogue with the Scottish Housing Regulator, we have highlighted how Bellsmyre's housing stock presents substantial challenges in the context of demand, sustainment and satisfaction, notwithstanding the significant investment made in improving homes and local services. Accordingly, and in partnership with West Dunbartonshire Council, we have developed a significant and resident-led regeneration programme for the Bellsmyre area which has been endorsed by the Bellsmyre and Caledonia Housing Association governing bodies. This will involve a large scale demolition and new build programme, which will be delivered through a proposed Transfer for Engagements from Bellsmyre to Caledonia.

We recognise that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the course of the year and we have effective arrangements in place to enable us to do so.

This statement is provided for and on behalf of the Caledonia Housing Association Group. At the Caledonia Housing Association Management Board meeting held on 29th October 2019, I was authorised by the Caledonia Management Board, and the Management Committees at Bellsmyre and Cordale at their respective meetings held on 21 and 22 October 2019, to sign this Annual Assurance Statement on behalf of the Group.

Signed:

Date: